



Dear Valued Customer,

Our Boulder Bankers are hard at work preparing for the digital upgrade of our banking system. The upgrade will officially take place starting on **Friday, December 6th** and will be completed **Monday, December 9th**. This digital upgrade will allow us to continue to provide you with safe, secure products and services all while utilizing the newest technology.

While most of the digital upgrade will take place behind the scenes, there are a few things you can do:

UPGRADE DATES | Take note of when the upgrade is taking place (December 6-9). We will keep you informed throughout the whole process via letters, social media, and on our website at stonebank.com/digital-upgrade.

ATMs | Since there may be some system limitations during the upgrade, you can access your money at any ATM and we will refund any surcharges.

ACCOUNT INFORMATION | Make sure your information is still correct. Please contact your local branch or call us toll-free at (833) 253-2265 if you have any new information or would like to check your current information.

ONLINE BANKING | Please be aware that while you will be able to log in to your online bank account between December 6th and 8th you will not be able to initiate any new transactions during that window of time.

Rest assured that keeping your information secure and private is a top priority for us. The digital upgrade process will not compromise your safety or the safety of your information in any way. Your funds will remain safe and secure.

If you'd like to learn more about the upcoming changes, please visit stonebank.com/digital-upgrade. There, you will find details on the new digital features that will be available to you, frequently asked questions, and additional information about the upgrade.

If you have any questions or concerns, please feel free to reach out to your local branch, call us toll-free at **(833) 253-2265**, or visit us online. We are more than happy to help you navigate this exciting new banking experience.

Thank you for choosing to Bank Boulder,

Nick Roach
President & CEO
STONE BANK