

THE DIGITAL UPGRADE BEGINS DECEMBER 6TH

To Our Valued Customers,

We began this process over a year ago when we began looking into technology that would enhance our account holders' experiences while also helping us achieve our goals and strategies. As Stone Bank continues to grow, we continue to seek out the best financial technology and tools available to improve your banking experience.

While most of the changes will happen behind the scenes, there may be some brief disruptions. We hope to work quickly and efficiently so this upgrade is as seamless as possible for you. Rest assured that the security of your personal information, account details, and funds are our top priority.

Once again, thank you for your continued loyalty with Stone Bank. We are excited about this upgrade and can't wait to better serve you.

Respectfully,



Nick Roach
President & CEO
Stone Bank

215 S. JEFFERSON
DEWITT, AR 72042
(870) 548-2211

210 MAIN STREET
GILLETT, AR, 72042
(870) 946-3531

1302 HWY 62/65N
HARRISON, AR, 72601
(870) 280-5700

12615 CHENAL PKWY.
LITTLE ROCK, AR 72211
(501) 503-4242

900 S. SHACKLEFORD*
LITTLE ROCK, AR 72211
(501) 503-4242

802 E. MAIN ST.
MOUNTAIN VIEW, AR 72560
(870) 269-7311

7739 SHERIDAN RD.
WHITE HALL, AR 71602
(870) 247-9500

STONEBANK.COM/DIGITAL-UPGRADE
CUSTOMERSERVICE@STONEBANK.COM

*Our Shackleford location will close on December 31, 2024,
as we relocate to our new headquarters on Chenal Parkway.



STONE
— B A N K —

DIGITAL UPGRADE

WE'RE MAKING YOUR
BANKING EXPERIENCE
EVEN BOULDER.



Member
FDIC
EQUITY
LENDER

FIND FAQs, TUTORIALS, AND MORE AT
STONEBANK.COM/DIGITAL-UPGRADE

NEW WAYS TO REACH YOUR NEXT MONEY MILESTONE

With Stone Bank's new **My Money Map**, you're in control of your financial journey.

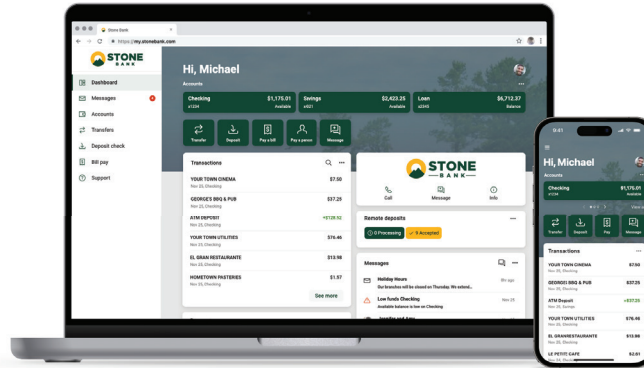
My Money Map is a free tool that lets you quickly view your investment, mortgage, credit cards, and bank account balances in one place.

Adding other accounts for a complete financial picture is simple. **My Money Map** will then track your account relationships with almost all financial institutions automatically, including credit card providers and investment firms.

MY MONEY MAP FEATURES INCLUDE

- ✓ Create Budgets
- ✓ Categorize & Track Spending
- ✓ Interactive Cash Flow Calendar
- ✓ Set and Track Saving Goals
- ✓ Stay Informed with Account Alerts
- ✓ Monitor Assets and Debts with Net Worth Tool

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**NOT "TECH-SAVVY?"
NOT A PROBLEM.**
Our Boulder Bankers are happy to help you explore some of the new features that accompany the digital upgrade.

PERSONAL BANKING FEATURES INCLUDE

- ✓ Personalized Financial Management
- ✓ Safe, Online Chat Support
- ✓ Secure Transfers to Friends & Family
- ✓ Reliable Recurring Bill Pay
- ✓ Customized Alerts & Notifications

BUSINESS BANKING FEATURES INCLUDE

- ✓ Improved User Experience
- ✓ Integration with 3rd Party Software
- ✓ Access for Designated Employees
- ✓ Enhanced Security Features
- ✓ In-Depth Reporting Tools

LET'S GET READY

While most of the digital upgrade will take place behind the scenes, there are a few things you can do:



ATMs | There will be some system limitations to our ATMs on December 8th and 9th. You can access your money at any ATM and we will refund any surcharges.



ACCOUNT INFORMATION | Make sure your information is still correct. Please contact your local branch or call us toll-free at (833) 253-2265 to confirm or update your information.



ONLINE BANKING | Though you will be able to access your online bank account between December 6th and 8th *you will not be able to initiate any new transactions during that window of time.*



FIRST TIME LOGIN | Please be aware that you will be prompted to update your username and password for online banking when you log in for the first time after the upgrade.

DOWNLOAD* THE NEW MOBILE APP

**Available for Download in December*



STONE BANK
Personal and Small Business Banking



STONE BANK BUSINESS
Business Banking



STONE BANK DEPOSIT
Remote Deposit Capture (Business)